



**Position: Pro Shop Attendants/Guest Services - Golf**

Full-time, Seasonal

On Location, Cape Breton Highland Links, 275 Keltic In Road,  
Ingonish Beach NS

\$15.00-17.00/Hourly

**Who we are:** Keltic Lodge is a historic resort located in the heart of Cape Breton Highlands National Park overlooking the Atlantic Ocean. Just 2 hours from Sydney, NS, and a 5-hour drive from Halifax, the resort has been welcoming guests to Cape Breton, Nova Scotia since July 1940.

Cape Breton Highland Links, rated in the top ten of golf courses in Canada, is an 18-hole journey showcasing breathtaking mountain views and ocean vistas.

**What we offer:**

- Competitive wages and bonuses
- Discounted green fees at Cape Breton Highlands Links, subsidized staff accommodations and meals, staff discounts on branded merchandise and select local attractions
- Training and development to support personal & professional growth
- Career advancement opportunities within the company
- A fun place to work with an amazing team & company culture!

**Monetary Bonus** - An additional bonus of \$2 per hour for each hour worked will be provided to all employees after October 31st, 2023 who:

- a) Work a minimum of 500 hours for the season between May and October and
- b) Work until at least the first Saturday of September 2023.

Returning employees for the 2024 season will be eligible for the same \$2 per hour bonus structure for the 2024 season, plus an additional \$500 as a returning employee bonus.

**Essential Duties (but not limited to):**

- Provide customer service and assistance to shoppers/golfers, such as; greeting customers, providing recommendations, completing purchase transactions, processing returns/exchanges,
- Answer incoming calls and assist with golf course/resort related questions
- Ensure proper cash handling procedures

- Assist in the stocking and rotation of merchandise, general cleanliness and upkeep of the pro shop and stock areas
- Have detailed knowledge of all events, activities and attractions occurring in the Resort/Golf Course

**Qualifications:**

- Excellent customer service and positive energy
- Professional attitude and the ability to follow instructions
- Detail oriented and the ability to work independently
- Mathematical skills and the ability to handle transactions quickly and accurately
- Knowledge of register operation, including cash, credit cards and register receipts an asset
- Prior experience working in a golf course setting/pro shop considered an asset

Keltic Lodge at the Highlands and Cape Breton Highland Links is owned and operated by GolfNorth Properties Inc., located at 400 Golf Course Road, Conestoga, Ontario.

For more information about our company and golf courses, visit [golfnorth.ca](http://golfnorth.ca). Keltic Lodge at the Highlands is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We encourage all qualified individuals to apply, including individuals from under-represented groups: Indigenous persons, vulnerable youth, newcomers, and persons with disabilities.

**Apply:** Please send your cover letter and resume to Anna Belz, Talent Manager, at [careers@kelticlodge.ca](mailto:careers@kelticlodge.ca). Please include "Pro Shop Attendants" in the subject line