



“Our Focus on Your Safety”

We look forward to seeing you this June at the Keltic Lodge. During these unprecedented times we have altered our normal business practices to coincide with Public Health regulations and recommendations for your safety. Please take time to review this document outlining our practices and procedures in place during your stay with us.

ALL GUESTS ARE TO ENSURE THAT INDIVIDUAL PUBLIC HEALTH REGULATIONS AND SUGGESTED PRACTICES ARE BEING FOLLOWED.

These guidelines and regulations can be found at: <https://novascotia.ca/coronavirus/>

NON-COMPLIANCE PENALTIES OR FINES WILL BE THE RESPONSIBILITY OF THE INDIVIDUAL(S) IN VIOLATION.

1. Accommodations are being provided for guests in the Main Lodge only.
2. Food Service is available to all rooms delivered to the door. A limited menu with excellent choices prepared to order will be available with advance ordering and charged to your room.
3. If ordered, meal service will be at 8am, 12pm and 6pm.
4. Beverage Service is available during Front Desk hours of operation (9am-12am) by calling 902-285-4222 or by going to the front desk
5. Food and Beverage orders can be placed by calling 902-285-4222. A minimum of one-hour advance notice is required before the time of service.
6. Dirty food service dishes are to be placed in the hallway outside your door when finished.
7. Our Spa, Gym and Pool facilities are closed at this time until further notice.
8. Hand sanitizing stations are available at all points of entry/exit from our buildings that are in service
9. Transactions for goods and services are being provided using debit or credit card only
10. Housekeeping staff will not be servicing rooms during your stay. Should you require additional linens or supplies they will be delivered to your door. Used linens are to be left in the closet of your room in blue plastic bags provided for pick up following check out. Please tie the bag closed.
11. All surfaces in your room have been sanitized with approved cleaners and staff have serviced your room with appropriate PPE in place.
12. Following check out, guest rooms will not be serviced or entered for a minimum of 48 hours
13. Guests are encouraged to use washrooms in their rooms. Keys for common area washrooms are available at the front desk.
14. Front desk hours are 9am – 12am. If necessary, service after hours is available by call (902)285-4222.



Safety at the Golf Course

The Province of Nova Scotia has mandated the following practices for golfers while at any course in Nova Scotia. Any penalties or fines for golfer non-compliance will be the responsibility of the offending golfer(s)

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1. A selection of "Grab and Go" food items and beverages are available at the Pro Shop
2. Arrival areas will be managed to ensure that physical distancing is observed at all times, with a minimum of two metres between individuals.
3. The practice areas will be managed to ensure that physical distancing is observed at all times, with a minimum of two metres between individuals.
4. Tee time intervals will be managed to ensure groups are evenly spaced throughout the entire round.
5. Groups will consist of no more than four (4) golfers.
6. Groups will be directed to the tee to start their round.
7. Golfers must leave immediately following their round to avoid gatherings.
8. Pro Shop will be open for retail sales following Provincial distancing and capacity regulations as outlined
9. Washrooms will be open in the clubhouse and on the golf course.

Course Equipment

1. Bunkers will not have rakes in them
2. Flags Sticks MUST NOT be touched.
3. Devices are located in the cups to avoid the ball from dropping entirely into the cup. These devices cannot be removed.
4. Ball washers have been removed from the course
5. Golfers are encouraged to bring their own water.
6. Benches and chairs have been removed from the course
7. Scorecards and pencils will be available upon request. Garbage cans can remain on course provided that no touching is required. (i.e. no lids)

Rental Equipment

- Power carts must be used by one individual **unless** being shared by members of the same household
- Power carts and pull carts are cleaned and disinfected before and after each use.
- Rental clubs and pull carts are available and will be sanitized after each use.